

## Statistics

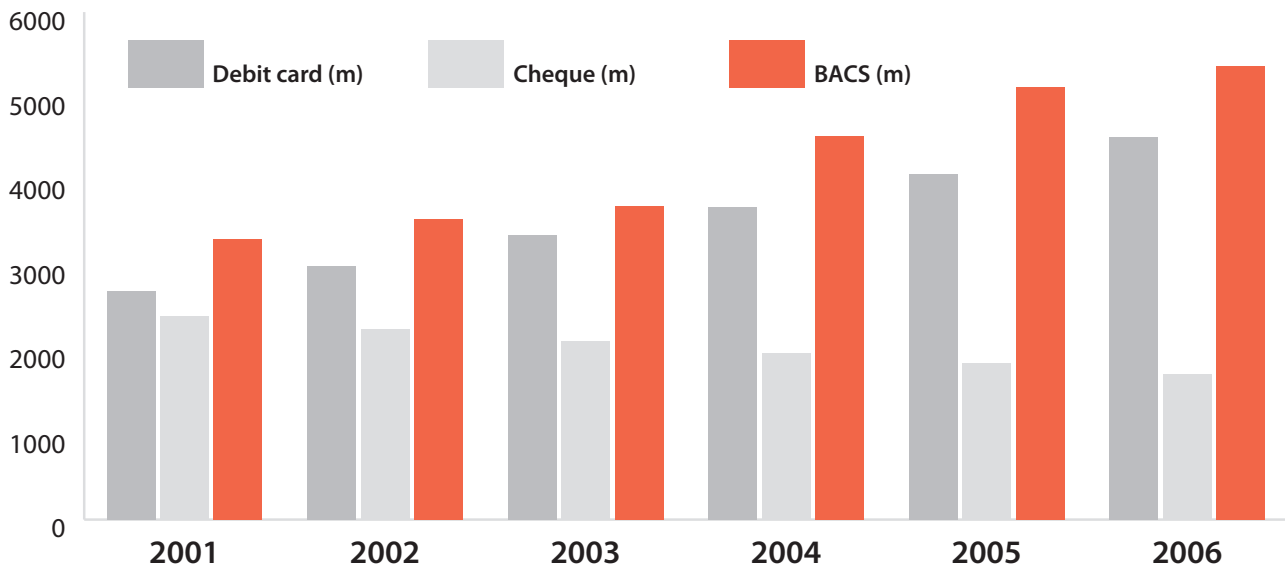
Each year, BACS works with Ipsos-MORI to conduct vast amounts of research. The information gathered forms the basis for BACS' annual Consumer Payments Survey (CPS) report and provides a fascinating insight into life in Great Britain.

The data uncovered highlights patterns in the use of automated payments and changes in the volume of transactions processed each year. Importantly, it also provides an overview of shifts in the behaviour of GB adults when it comes to financial matters and modern day life.

The chart below provides an overview of annual financial processing volumes between 2001 and 2006. Trend data from 1980 to the present day is also included showing how the use of Direct Debit and BACS Direct Credit has evolved over time across different industry sectors.

To gain access to new statistics, for more information or to obtain a copy of the latest BACS CPS report, please contact our PR team on 01223 557601 or by email at [bacs@war.uk.com](mailto:bacs@war.uk.com)

### BACS processing volumes 2001 to 2006



## Direct Debit payment item volumes by industry sector (millions)

Sector	1980	1990	2000	2004	2005	2006
Life insurance	100,600	310,700	414,900	402,600	389,535	374,009
Non-life insurance	0	97,600	302,100	400,000	424,976	431,231
Council tax/NDR	9,400	79,300	108,800	131,600	138,073	142,017
Mortgages	1,100	19,500	87,400	108,400	112,232	114,741
TV licences	0	6,200	77,400	101,800	108,232	113,999
Loans and leasing	22,700	62,800	167,500	182,800	183,361	179,760
Electricity billing	1000	31,400	101,400	112,900	113,984	116,207
Gas billing	2,300	23,000	108,400	136,900	142,379	148,040
Water rates	2,100	30,100	81,200	101,700	107,022	110,739
Telephone billing	0	17,200	127,100	205,000	215,102	221,382
Retail sales	2,700	34,300	59,100	72,800	90,917	108,386
B2B collections	3,200	14,900	46,400	105,700	138,241	161,792
TV billing	4,500	19,500	92,700	117,600	122,419	125,685
Subscriptions	5,800	24,100	94,700	163,800	185,145	208,709
Housing rents	0	900	3,700	6,600	7,698	8,629
Other bank payments	9,700	38,700	40,200	54,900	61,212	64,474
National insurance	3,700	13,100	17,600	20,300	20,547	20,791
Fees	0	0	0	35,000	38,996	47,552
Savings and contributions	0	0	0	17,000	17,741	17,272
Other debits/uncoded	2,100	11,400	66,100	90,200	93,508	133,435
Contras	500	1,800	4,200	5,100	2,656	2,882
<b>Total</b>	<b>170,500</b>	<b>836,500</b>	<b>2,000,800</b>	<b>2,572,800</b>	<b>2,713,900</b>	<b>2,851,700</b>

## Direct Credit payment volumes by industry sector (millions)

Sector	1980	1990	2000	2004	2005	2006
Salaries	49,000	132,700	244,800	237,600	215,102	221,382
Wages	26,500	200,600	260,400	209,000	185,145	208,709
Standing orders	166,300	243,200	245,500	302,000	389,535	374,009
Pensions/annuities	8,800	60,400	108,600	119,900	138,073	142,017
Interest	2,200	9,400	10,300	9,000	108,232	113,999
Card related credits	0	12,400	48,100	54,500	93,508	133,435
B2B payments	2,300	18,000	84,600	196,100	138,241	161,792
Dividends	200	1,800	23,300	24,900	122,419	125,685
Expenses	200	3,500	9,900	9,800	112,232	114,741
Insurance settlement	400	1,800	6,600	11,100	113,984	116,207
Government payments	0	52,900	179,500	615,700	424,976	431,231
Mortgage interest	0	0	4,100	3,000	90,917	108,386
Remote banking	0	0	34,300	82,100	142,379	148,040
Other credits	4,700	16,700	48,700	85,700	183,361	179,760
Contras	500	900	1,900	2,200	107,022	110,739
<b>Total</b>	<b>431,600</b>	<b>1,590,800</b>	<b>3,311,300</b>	<b>4,535,300</b>	<b>2,399,548</b>	<b>2,507,696</b>