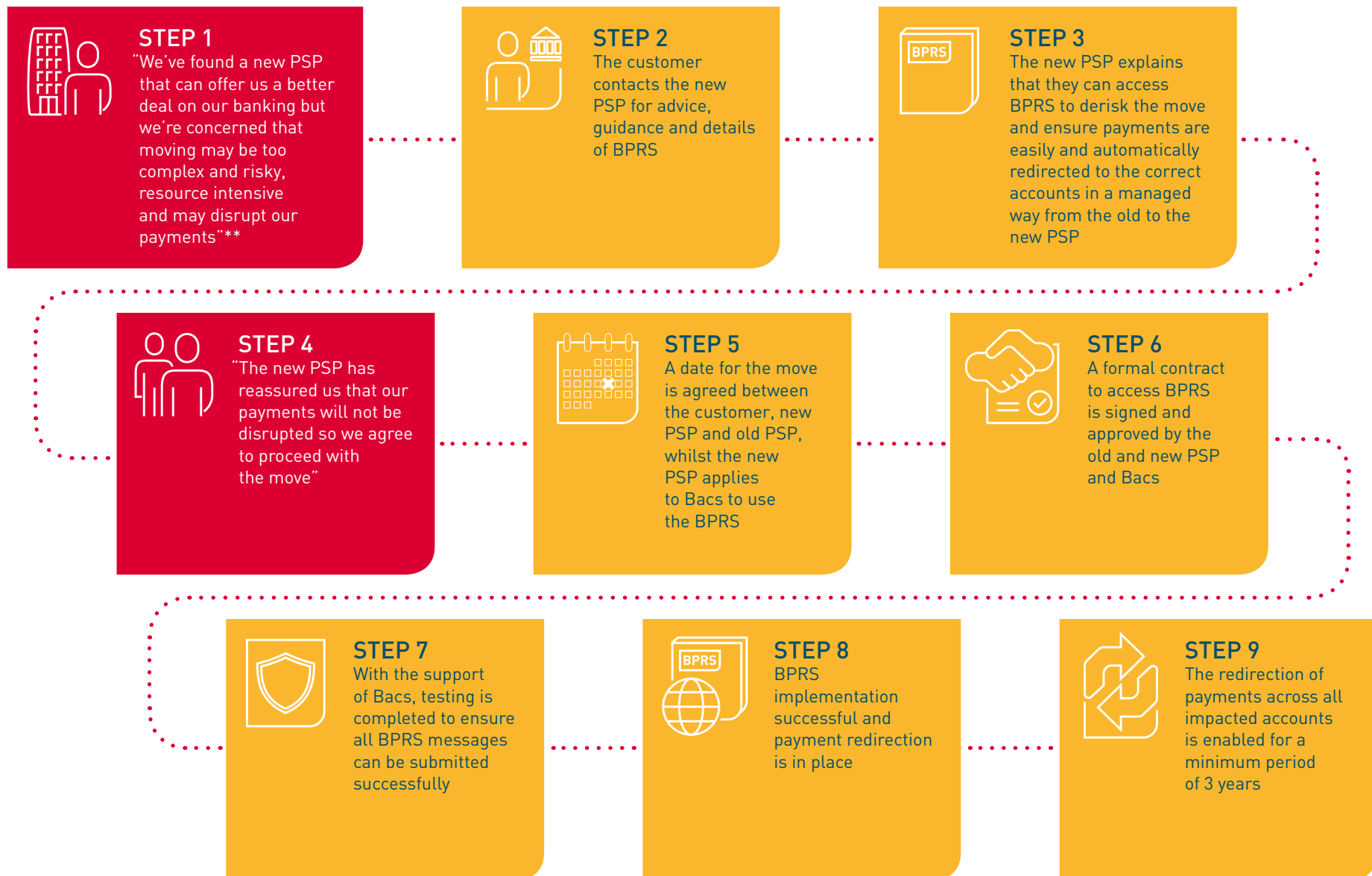


# BPRS – CUSTOMER JOURNEY BUSINESS PROCESS - LARGE CORPORATE MOVING PSPs\*

The following aims to provide a simple step-by-step guide that describes a typical Bulk Payment Redirection Service (BPRS) process flow for a corporate customer considering changing PSP.



\*PSP – payment service provider, e.g. bank, building society, e-money institutions and payment institutions.

\*\*Payments include Bacs, Faster Payments and Image Clearing System.