

Payment Services Website access and browser and operating systems information

From 19 September 2016, to access the Payment Services website, your browser and operating system must support the latest internet security updates:

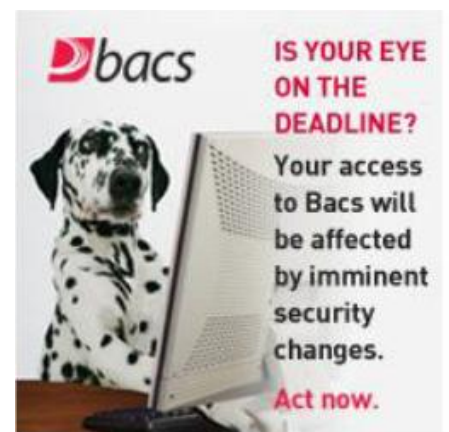
- TLS 1.1 and/or TLS 1.2
- SHA-2 certificates

Based on information from Microsoft, desktop operating systems before Windows 7 (and server operating systems before Windows Server 2008 R2) are not compatible.

Other operating systems (and browsers) may require configuration changes to meet the security requirements.

The following table shows browser compatibility based on information from the browser providers. However, you must verify this in your own environment and speak with your IT helpdesk to make certain.

If you use signing software, then you need to consider which browsers it supports.



Browsers	Default Support	Support with configuration (and possibly operating system) changes
Internet Explorer	From version 11 ¹	Versions 8, 9, 10
Google Chrome	From version 26	N/A
Firefox	From version 27 ²	From version 23 to 26 ³
Safari	From version 7 ⁴	N/A

The different browser options above, may offer variations to how the information on Payment Services Website is presented on your screen. Whilst the 'Browser Default Support' grants access to Payment Services Website, it is Internet Explorer that will give users a more reliable experience.

For more information on SHA-256 SSL and TLS1.1 & 1.2 security updates and what it means for you and your business visit www.bacs.co.uk/sha-2

¹ <http://blogs.msdn.com/b/ieinternals/archive/2013/09/24/internet-explorer-11-changelist-change-log.aspx>

² http://website-archive.mozilla.org/www.mozilla.org/firefox_releasenotes/en-US/firefox/27.0/releasenotes/

³ <https://www.mozilla.org/en-US/firefox/23.0/releasenotes/>

⁴ Based on support for TLS 1.2 introduced in OS X v10.9: <https://support.apple.com/en-gb/HT202854>